



America's 1st Choice Insurance of NC, Inc. Medication Therapy Management

Medication Therapy Management (MTM) Programs are required by the Centers for Medicaid and Medicare Services (CMS) for all Part D Prescription Drug Plans (PDP) and Medicare Advantage Plans (MA). This program is not considered a benefit. MTM Programs are required by CMS to include enrollees that meet the following requirements:

- Part D Medication expense of over \$3,100 per year
- Multiple chronic diseases
- Multiple medications

America's 1st Choice Insurance of NC, Inc. has developed specific criteria using the general guidelines provided by CMS to enhance the care and quality of life of our Medicare MTM members. Medicare enrollees will be automatically enrolled in the program if they meet *all* of the criteria below. However, participation is voluntary and members are given the opportunity to dis-enroll (opt-out) at any time.

1. Medicare enrollee must have any two (2) of five (5) of the chronic medical conditions listed below:
 - a) Diabetes Mellitus
 - b) Heart Failure
 - c) Hypertension
 - d) Dyslipidemia
 - e) COPD
2. The Medicare enrollee must receive a minimum of four (4) covered Part D medications per month.
3. The Medicare enrollee must have a projected annual drug expense of over \$3,100 per year.
 - Medicare enrollees eligible for the MTM program will be enrolled automatically. Participation is voluntary and members are given the opportunity to disenroll (opt-out) at any time
 - At any time, a beneficiary, a beneficiary's representative or beneficiary's physician may request that they not participate in this program and they will no longer be enrolled/eligible. Members will also be disenrolled if they leave the Plan. **Please Note: Disenrollment from the MTM program does not dis-enroll you from your health plan.**

For additional information you can call Member Services at 1-866-321-3947. Hours of operation from October 15, 2011 to February 14, 2012, are 7 days a week from 8:00 AM to 8:00 PM. From February 15, 2012 to October 14, 2012, hours of operation are Monday through Friday from 8:00 AM to 8:00 PM. TTY/TDD users should call 1-800-735-2962.